



# Electronic Claim Payment Enrollment

***Follow these steps to enroll in electronic ACH or virtual card claim payments with Zelis.***

**1**

## **Initiate the Enrollment Request**

- Call **855.496.1571** to speak with a Provider Enrollment Advisor who will guide you through the enrollment process.
- Or **visit [zelis.com](https://www.zelis.com)** and fill out the enrollment form to have a Provider Enrollment Advisor reach out to you to assist with enrollment.

**2**

## **Complete Enrollment**

- The Provider Enrollment Advisor will send you a secure link to complete your enrollment. They will guide you through the enrollment steps which includes entering:
  - Bank account information (for ACH enrollment)
  - Payment delivery preference
  - ERA/835 delivery preferences
  - Notification preferences

**3**

## **Start Receiving Payments**

- Depending on which payment method is selected, you will start receiving electronic claim payments in 2-5 days.

***To enroll, call [855.496.1571](tel:855.496.1571) or visit [Zelis.com](https://www.zelis.com)***